

Requesting a Callback

When you encounter a busy signal or a line that is not answered, you can request a callback. Be sure to listen for the busy signal or non-answered line first.



When using the Menu:

- Use the arrow keys to scroll to and select “callback?”
- Hang Up

To view or cancel a callback

- Arrow to and select “view callbacks?”. This will then show your callbacks.
- To cancel callback, arrow to the desired callback and select “Delete?”

Callbacks have a distinct ring

Callback requests may only be left at internal stations

When using a programmed key:

- Press the “callback” key
- Hang up
- To cancel a callback
- Press the callback key

To cancel all callbacks dial #0

Nix Communications Group Ltd

Tel: 0844 318 5000

Fax: 0844 318 5555



Opening Hours:

Monday - Thursday 09:00 -
17:30

Friday 09:00 - 16:30